



POST-DISASTER GETAWAY CONTEST

From November 1, 2025, to October 31, 2026

All active Qualinet clients starting from November 1, 2025, regardless of the service or their location in Quebec, are automatically eligible and therefore do not need to take any steps to enter the contest during its duration

CONTEST RULES

PRIZES TO WIN

12 travel credits of \$3,500 each, with one draw held on the 3rd business day of each month, from December 3, 2025, to November 4, 2026, inclusive (a total of 12 months).

WHO CAN PARTICIPATE? WHO CAN WIN?

12 travel credits of \$3,500 offered over 12 months (1 per month) by Qualinet.

Every individual (as in, private citizen) who has contracted one of Qualinet's corporate or franchised network branches to perform post-disaster or general cleaning work (decontamination, carpets, ducts, odors, general house cleaning, etc.) between November 1, 2025, and October 31, 2026, automatically enters the contest. Legal entities, meaning companies, institutions, and organizations, are ineligible to participate in the contest, this includes insurers. Qualinet employees, their families, as well as the employees and families of Qualinet's advertising agency, are also ineligible to participate in the draws. Every individual aged 18 or over is entitled to one chance to participate per contract, not per services rendered, regardless of whether the payment for the services rendered is assumed by them, a third party (insurer), or both.

This means that a client may earn multiple chances to participate in the draws if they award several different contracts to Qualinet during the contest period, from November 1, 2025, until October 31, 2026, at 11:59:59 PM.

A client is automatically entered into all upcoming draws unless they win along the way (no person can win two prizes from the prize pool with the same contract).

Thus, clients who become eligible right from the first days of the contest will have more chances of winning one of the prizes than subsequent clients. To be clear, this means that clients eligible from the first 2 days will participate in all 12 draws (unless they become a winner), whereas new clients who become eligible starting from the last days of the

contest will only participate in a single draw, the final one. Having said this, if a client wins and subsequently awards a brand new contract, they earn a new chance to win and regain their place among the draw participants.

If they have never won, the participant sees their chances of winning multiply each time they award a new contract to Qualinet. Example: A client grants 3 different contracts to Qualinet within the same week; they therefore have 3 chances to win in the next draw and all subsequent ones. If they win one of the prizes along the way, they will still retain 2 chances to win for the subsequent draws. If they were to win a second time, they would then only have one chance left to win in the subsequent draws, unless they award one or more new contracts to Qualinet.

Participation in the draws remains open to all residents of the Province of Quebec who are 18 years of age or older. In this particular circumstance, if they are not eligible clients and wish to obtain a special entry coupon, the said persons must mail, by regular post, starting November 15, 2025, and until October 15, 2026, to Qualinet's head office located at 434, rue des Montérégiennes, Québec (Québec) G1C 7H3, attention: Madame Audrey Pichette, a written request stating in at least 50 words the reasons why they wish to participate in the contest. Their mailing must also contain a stamped, self-addressed envelope to allow the special entry coupon to be returned to them (via Canada Post), which they must then complete and, ultimately, return to Qualinet's head office. This coupon will be considered as a contract for the branch serving the territory where the sender's address is located. Qualinet must have received the duly completed entry form no later than October 30, 2026. Only one entry coupon per eligible person and per address for the entire duration of the contest.

HOW WILL THE DRAWS BE CONDUCTED?

During the contest period, which begins on November 1, 2025, all new Qualinet clients who meet the eligibility criteria up until midnight on the eve of a draw are automatically considered participants, unless they have previously been declared winners of one of the prize packages.

The draw is carried out in 2 phases, and all draws are under the supervision of the Lavery law firm (the supervisor).

- PHASE 1:

- CHANCE DETERMINES A BRANCH (in order to level the playing field for clients across all regions of Quebec).

To achieve this, the name of each Qualinet branch is inserted into a capsule. All capsules are kept in a padlocked box, under the supervisor's custody.

During a draw, the box is opened by the supervisor, and one capsule is drawn at random in front of one or more witnesses to identify the branch whose clients become

automatically finalists for Phase 2. The name of the "winning" branch is then placed back into the box to ensure its participation in subsequent draws.

Once the "winning" branch is identified, Qualinet's head office consults its computerized register of valid contracts and extracts, using an electronic spreadsheet, the numbers of the said contracts (where applicable, the coupons received by mail are each assigned a number and added to the list). Only the numbers are extracted, meaning there is no other information in the file that would allow those conducting the draws to identify the contract signatories in any way.

- PHASE 2

- **DRAWING THE WINNING CLIENT**

The said numbers are transferred into the drawing software under the supervisor's control so that they may proceed with the random draw of the winning contract number. Once the winning number is known and transmitted to Qualinet's head office, the latter then returns a copy of the corresponding contract to the supervisor so that they can confirm the winner's identity by verifying the match with the contract number.

- **DESIGNATION OF WINNERS**

Qualinet's head office contacts the winner to relay the good news and send them a brief document explaining the terms and conditions they must meet to claim their prize. The head office then informs the network of the winner's name and the branch concerned. The winner will be announced on the Qualinet website (qualinet.ca) no later than 2 business days following each draw, as well as on the company's official page on the Facebook platform.

HOW AND WHEN CAN WINNERS CLAIM THEIR PRIZE?

As soon as a contract is completed and paid for, whether by the individual or a third party, and even if it has undergone modifications along the way, the winner may claim and receive their prize, within 60 days maximum thereafter. However, under all circumstances, the client will not be able to claim their prize after December 31, 2026. If the contract is cancelled after the draw, the winning client will be unable to claim their prize, and it will be subject to an additional draw.

If the contract is subject to a dispute, the client may only claim their prize after the settlement of the said dispute, on the sole condition that the said settlement does not involve the cancellation of the contract and that the said settlement occurs before midnight, March 31, 2027.

Should an individual be declared officially insolvent while their contract has not been fully paid or if there remains an outstanding balance representing more than 85% of the total amount due, excluding taxes, the insolvent client cannot claim their prize.

OTHER CONSIDERATIONS

At no time may a winner obtain the cash equivalent or any other equivalent of their travel credit. Nor can they sell it. In short, the winner must accept their prize as is and cannot transfer it to anyone, except for a highly valid reason (a subtle reference to legal/official grounds).

Qualinet reserves the right to modify or cancel the contest without notice. However, it will be obligated to honor prizes already awarded and won.

The client must book the trip of their choice through the travel agency designated by Qualinet. The trip the winner desires must be possible to plan and purchase via the indicated agency. Failing this, the winner will have to revise their choice of travel. If additional costs exceed the \$3,500 travel credit awarded, the winner must personally bear these additional costs by meeting the usual requirements of the travel agency. Applicable sales taxes must be included in the travel credit awarded or, failing that, must be assumed by the winner, as with any other supplement requested by the winner from the authorized travel agency within the scope of this contest. To be clearer, the travel credit has a total value of \$3,500, and no additional sum beyond this amount will be paid to anyone by Qualinet.

Qualinet and its network members are in no way guarantors or responsible for the service delivery of the travel agency, airlines, hotels—in short, for any services obtained or experiences had by the winner during their trip, whether before, during, or after it. Winners are solely responsible for their conduct and for possessing all mandatory documentation, such as a passport, for their trip. They are also responsible for obtaining personal insurance if needed.

The winner may take the trip at the time they desire (subject to availability), with a number of people of their choice and for a suitable duration, provided that the agency designated by Qualinet and the companies the agency represents are able to accommodate said preferences.

DATES AND TIMES OF DRAWS HELD ON THE 3rd BUSINESS DAY* OF EACH MONTH, FOR 12 MONTHS

* No draws on Saturdays, Sundays, or statutory holidays

- Wednesday, December 3, 2025, between 11 a.m. and 12 p.m.: 2nd Winner
- Monday, January 5, 2026, between 11 a.m. and 12 p.m.: 3rd Winner
- Wednesday, February 4, 2026, between 11 a.m. and 12 p.m.: 4th Winner
- Wednesday, March 4, 2026, between 11 a.m. and 12 p.m.: 5th Winner
- Friday, April 3, 2026, between 11 a.m. and 12 p.m.: 6th Winner

- Tuesday, May 5, 2026, between 11 a.m. and 12 p.m.: 7th Winner
 - Wednesday, June 3, 2026, between 11 a.m. and 12 p.m.: 8th Winner
 - Friday, July 3, 2026, between 11 a.m. and 12 p.m.: 9th Winner
 - Wednesday, August 5, 2026, 11 a.m. and 12 p.m.: 10th Winner
 - Thursday, September 3, 2026: 11 a.m. and 12 p.m.: 11th Winner
 - Monday, October 5, 2026, 11 a.m. and 12 p.m.: 12th Winner
 - Monday, November 4, 2026, 11 a.m. and 12 p.m.: 12th Winner
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OTHER GENERAL CONSIDERATIONS

Participants consent to the disclosure of their names, place of residence, photograph, and image, without any compensation or notice, for advertising, marketing, or informational purposes in any media or format (including the web) in relation to this contest, and agree to accept and sign any documentation related to this commitment or deemed necessary by the contest organizers.

Any dispute regarding the organization or conduct of a promotional contest may be submitted to the Lavery law firm, Québec City office, which will proceed to arbitration. The verdict shall be final and binding. A dispute regarding the awarding of a prize may be submitted solely for the purpose of an intervention to attempt to resolve it without further recourse.